

Doug Ettinger is President and CEO, Canada Post

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Doug Ettinger was appointed President and Chief Executive Officer of Canada Post in March 2019.

Canada Post is the country's postal service and leading parcel delivery company. In 2018, it delivered 8 billion pieces of mail, parcels and messages to 16.4 million addresses. With its subsidiaries Purolator Inc., SCI Group Inc. and Innovapost Inc., Canada Post is a leader in providing innovative e-commerce, marketing and logistics solutions.

As Chief Commercial Officer for Canada Post from August 2016 until his appointment as CEO, Doug led growth strategies for Canada Post's Parcels, Direct Marketing and Transaction Mail businesses. He oversaw all commercial functions, including Sales, Marketing, Retail, Digital, Business Development and Customer Service. He was also a member of the senior executive team that reviews and approves major business plans, processes and policies, as well as performance indicators and targets.

An accomplished senior executive with a strong focus on customer service, Doug has

more than 30 years of broad experience in the consumer packaged goods industry. He worked with Canadian and global organizations – leading sales, marketing, and product management.

Before joining Canada Post in August 2016, Doug led well-established companies through complex business transformations. He was President and CEO of Scotsburn Dairy Group, the largest Atlantic Canadian-owned dairy processor and distributor. Prior to that, he was the first non-family member to be President and CEO of Ganong Bros. Limited, one of Canada's oldest family businesses. Previously, he held executive roles with Parmalat, Nestlé and Coca-Cola.

Doug also chairs the board of Innovapost.

A proud native of Nova Scotia, Doug earned both a Bachelor of Commerce degree and a Masters in Business Administration from Dalhousie University in Halifax.

Source: Canada Post